

## CLEANING INSTRUCTIONS, TECHIE INFO AND FAQ'S

### **Indoors and Outdoors:**

Our chandeliers are perfect for both indoor and outdoor areas, verandahs etc. As long as they are covered to protect the electrical components, you can hang them virtually anywhere. If you'd like to hang them in a tree or in your garden, then we can replace the electrics with candle holders for you!

### **Cleaning instructions:**

Our chandeliers are really easy to clean, just use a hairdryer to blow off the dust or you can even use a damp sponge ... far easier than cleaning crystal!

### **Globes**

Our globe holders are internationally compatible, (we only use SABS approved parts), we use an SES E14 screw in globe ( small screw in variety). I prefer the round golf globes, 40watts, or the energy savers... If you have a large area than needs light then you can use 100 watt globes ... I suggest using a dimmer so you can adjust the light for romantic dinners! ... why not?!!!

The number of globe holders varies per the size of the chandelier \*Please see below specs:

XS Pendants : 1 globe holder

Small : 4 globe holders

Medium : 5 globe holders

Large : 6 globe holders

X Large : 8 globe holders

(\* Oval and squash designs may vary depending on size)

### **Weight**

Don't panic! Our chandeliers weigh virtually the same as a crystal chandelier...

Below are approximate weights, obviously each design may vary slightly depending on bead quantities...

XS Pendants : 3 - 4 kg

Small : 5 - 8 kg

Medium : 10 - 12 kg

Large : 15 - 25 kg

X Large : 40 - 60 kg

### **Installation:**

We suggest that a qualified electrician installs your chandelier for you. They can really be hung anywhere. If you have a ceiling, a beam can be placed across the batons in your ceiling for the perfect placement. If you have a solid cement ceiling it can be raw bolted into place. Our ceiling plates are designed with safety in mind , covering all electric connections, there is a T bar that allows for bolts to attach the plate to your ceiling/ and a ring below to hook on your first "S" link.

The "S" links interlink to form an adjustable chain that then links to the top of your chandelier. Each chandelier has 5 "S" links supplied as standard. If you need extra you will need to order more, they are 120mm in length. The electrical cable is threaded through the "S" links to the loop on the ceiling cup, then through the tube up to the top of the T bar.

### **Freight / Transport**

We do not handle freight. We do however have freight partners who can handle everything for you.

### **Local SA Transport:**

We are based in Nottingham Rd, Kzn Midlands, about 1.5 hours from Durban and about 4.5 hours drive from Joburg. I always suggest you spoil yourself to a weekend in the gorgeous midlands and collect your chandi, you then save on crating and courier fees and enjoy a romantic break for half the price...?!

If thats not an option ( all you poor Cape-tonians!!!) then crating and courier will be your best

option ...

We suggest you use your preferred transport company to collect your chandelier or we do refer our clients to Timefreight PMB \_ Chat to Naresh as he gives all my referrals a preferred rate. Tel: ( 033) 341 6100

If your chandelier is crated the collection address is :

Palette Link

Howick North/ Tweedie

R103 ( Old Dargle Road )

( Just inland from Midmar Dam on the N3 )

If you don't need crating, collect from me, just phone for my address ...

082 465 1845

**International Transport:**

I refer all my international clients to my freight partner ADB McGregor who will handle everything for you and make sure it arrives safely.

Please make sure you organise your own insurance.

I have an EUR 1 Certificate and this means that all our products are of 100% South African origin - handmade, so import duties in the UK / Europe are minimal.

We can organise for your crates to be fumigated should you require.

**Crate info:**

General approximate crate sizes and weights with 1 chandelier inside:

XS Pendants : 300 x 300 x 400mm high ( approx 8 kg )

Small : 550 x 550 x 750mm high (approx 12 kg )

Medium : 800 x 800 x 900mm high (approx 20 kg )

Large : 1m x 1m x 1.2m high (approx 50kg )

X Large : 1.4m x 1.4 m x 1.7m high (approx 100kg )

With sea freight, there is a minimum charge of 1 cubic metre, so it often makes sense to fill the crate to make the freight viable - just a suggestion! Also remember that the shape of a chandelier leaves lots of empty negative space which would allow for other chandeliers to fit around it...

But feel free to chat to me about your specific requirement so I can give you options.